



MyHIJAU Mark Service



Green Cleaning Services for Commercial & Institutional Buildings

CRYSTAL CLEAR CLEANING SDN. BHD.

MyHS00010/26-001



General Information

A1. Service Classification

Category	Cleaning Services
Sub-category	PG-15 A Cleaning Services

A2. General Service Information

Service Name	Green Cleaning Services for Commercial & Institutional Buildings
--------------	--

Service Description	<p>Crystal Clear Cleaning Sdn Bhd is a professional cleaning service provider dedicated to delivering high-quality, safe, and environmentally responsible cleaning solutions for commercial, institutional, and public facilities. As part of the SSRV Group, Crystal Clear integrates structured operational controls, green cleaning principles, and strong governance into its service delivery. Our service offerings include general office and common area cleaning, toilet and washroom sanitation, glass and façade cleaning, and periodic deep cleaning. We prioritise sustainable practices, such as the use of low-toxicity and low-VOC cleaning products where feasible, controlled chemical usage, water-efficient methods, and comprehensive training for cleaners and supervisors. We maintain documented procedures and a robust safety and environmental management approach, ensuring consistent service quality, occupational safety, and compliance with client and regulatory requirements. Crystal Clear Cleaning's commitment to environmental stewardship, employee safety, and service excellence positions the company to support client green procurement objectives and sustainability goals.</p>
Service Brochure	-
Company Website	https://www.crystalclearcleaning.com.my
Service Type	<ul style="list-style-type: none"> - Commercial cleaning - Industrial cleaning - Move-in/move-out cleaning - Carpet and upholstery cleaning - Windows cleaning - Specialised cleaning
Bumiputera Status	Yes
Registered with e-perolehan	Yes

A3. Service Provider Information

Service Provider Name	CRYSTAL CLEAR CLEANING SDN. BHD.
Company Address	A-28-1, Menara UOA Bangsar, No. 5, Jalan Bangsar Utama 1, 59000 Kuala Lumpur.

Service Requirement

B1. Service Requirement Information

Cleaning service is certified with an eco-label

No

Operation & maintenance

Brief Description Green Cleaning Procedure : Refer official website for attachment

Green Cleaning SOP Addendum : Refer official website for attachment

Green Chemical Management Summary : Refer official website for attachment

Green Cleaning Policy & Practices : Refer official website for attachment

Store Management : Refer official website for attachment

Cleaning Activities Pictures : Refer official website for attachment

Chemical Catalogue, MSDS, Cert : Refer official website for attachment

Cleaning Activities : Refer official website for attachment

Cleaning Activities : Refer official website for attachment

Demonstration of adherence to Occupational Safety and Health Requirement

Yes

Incorporating additional sustainable initiatives and equipment/product

Yes

Product Requirement

C1. MyHIJAU Mark

Listing Number

MyHS00010/26-001

Certified Date

28-02-2026

Expiry Date

27-02-2027

C2. Product Requirement Information

Use of eco-label certified biodegradable cleaning agent	Yes
Use of certified energy efficient equipment	Yes
Use of eco-label certified biodegradable or compostable garbage bag	Yes
Use of eco-label certified recycled toilet tissue	Yes
Use of natural-based air freshner	Yes
Personal Protective Equipment (PPE)	Yes

Service Certifications & Standards

D1. Additional Green Product Certification (as per GGP Guideline 3.0)	
SIRIM Eco-Label	No
Other Eco-Label Certificate	-
D2. Others Compliance with Government Requirement	
Others Compliance with Government Requirement	-
Sales Channel	
Direct Line	603-22014222
Contact Person	
Company Name	CRYSTAL CLEAR CLEANING SDN. BHD.
Primary Contact Person	

Contact Person's Name Mrs. SALINA BINTI SAPUAN

Contact Person's Designation Head, SCRM

Contact Person's Phone Number +60123650150

Contact Person's Email salina@ssrv.com.my

Secondary Contact Person

Contact Person's Name Mrs. SALINA BINTI SAPUAN

Contact Person's Designation EXECUTIVE, SCRM

Contact Person's Phone Number +60136436934

Contact Person's Email nurulhuda@ssrv.com.my

Company Address

Address A-28-1, Menara UOA Bangsar, No. 5, Jalan Bangsar Utama 1, Wilayah Persekutuan, 59000 Kuala Lumpur

City Kuala Lumpur

Postcode 59000

State Kuala Lumpur

Country -

Phone Number 60322014222

Fax Number 60322014422